



The Public Service Commission State of South Carolina

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March 23, 2022

SCHEDULING NOTICE

On **Friday, March 18, 2022**, an Individual Complaint was filed by **Joyce Rowell** ("the Complainant") against **Duke Energy Progress, LLC**.

The Office of Regulatory Staff has closed their investigation into this Individual Complaint and the Public Service Commission is now scheduling a hearing regarding this Individual Complaint.

Public Service Commission Docket Number **2022-120-E** has been assigned to this Individual Complaint and a Hearing Examiner has been assigned. **Sandra Moser** is the assigned Hearing Examiner. The Hearing Examiner will hear the case and make a recommendation regarding a decision on the case to the full Public Service Commission. The Commission will then issue a final decision, pursuant to S.C. Code Ann. Regs. 103-841 and 103-855.

PLEASE TAKE NOTICE that pursuant to S.C. Code Ann. Regs. 103-817, a **virtual hearing** will be held before Hearing Examiner **Moser** at **10:00 a.m. on Wednesday, May 18, 2022**. A Webex link will be provided to all Parties prior to the hearing date via electronic mail. Any Party choosing to appear **in person** should attend on the above date and time at the Commission's Office located at 101 Executive Center Drive, Suite 100, Columbia, SC 29210. Please contact the Commission's general information phone line if you have any questions.

By **Wednesday, April 27, 2022**, the company and the Office of Regulatory Staff must submit **direct testimony**. Failure to comply with the deadline set out here may result in dismissal of the case or granting of the relief sought against you.

By **Wednesday, May 4, 2022**, the **Complainant** may respond in writing to the company's **direct testimony**. Failure to comply with the deadlines set out here may result in dismissal of the case or granting of the relief sought against you.



The Complainant or other Parties in the case (the utility or the Office of Regulatory Staff) may file **motions** prior to the hearing. Failure of any Party to file a response with the Commission (including copies being sent to the other Parties within ten (10) days of receipt of a pre-hearing motion) may result in dismissal of the case or granting of the relief sought against you.

The Complainant **may** choose to bypass the Hearing Examiner process and have the complaint heard before the entire Commission, if desired. Since the Commission's hearing calendar has more assigned hearing dates than the Hearing Examiner calendar, a hearing before the entire Commission will involve longer time frames for the pre-filing of testimony and exhibits, including new prefiled testimony and exhibit deadlines for the direct testimony for the complainant/petitioner, and for the actual assignment of a hearing date. Should the Complainant desire a hearing before the full Commission, the Complainant must file a written request with the Commission Clerk's Office within seven (7) days of receipt of this notice. Copies of this request must be sent to the utility company that is the subject of the complaint and to the Office of Regulatory Staff. Filing of a notice requesting a full Commission hearing will automatically cancel the hearing date and scheduling deadlines set out above in red. After receipt of the request, the Clerk's Office will notify all Parties of new dates and deadlines related to the request for full Commission Hearing.